

# **Quality & Productivity Enhancement in the Garment Textile Industry: A Case Study**



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## ABSTRACT

Productivity and quality are crucial factors to the welfare of the industrial firm as well as for the economic progress of the country. Highly productivity refers to doing the work in a shortest possible time with least expenditure on inputs without sacrificing quality and with minimum wastage of resources. Even though the modern technology is introduced in the garment industry till it is found that the garment industry is mainly depends on manpower efficiency. This study deals with productivity and quality by proper utilization of men. By increasing efficiency and lowering the cost of production with decreasing the waste. This will influence the efficiency of the processes with better quality product. This can be achieved by control over sewing line flow and reducing defect which are affecting the productivity and quality. In this context, a sewing line has capacity and is line balanced considering the bottleneck process after balancing, proper alignment of man to machine by skill matrix has been proposed and final capacity of each worker has been re-allocated.

## INTRODUCTION

Today the term productivity has acquired a wider meaning. Originally, it was used only to rate the workers according to their skills. The person who produced more either faster



or harder were said to have higher productivity. Subsequently emphasis was laid to improve the hourly output by analyzing and improving upon the techniques applied by different workers. A system of measurement was then evolved to compare the improvement made in relation to the rate of output and in order to improve productivity further, machines were introduced.

For improving the productivity and quality there first identify which are factor affecting on productivity and quality and by reducing these all we can easily achieve quality as well as the production in sewing

line. For improving the productivity and efficiency use of line balancing technique in the sewing line which gives proper or smooth flow. Considering experience, capacity, one production line is selected from the sewing floor. One garment order is chosen which was started in that line, knowing total amount of order, style description, and fabric type and colour.

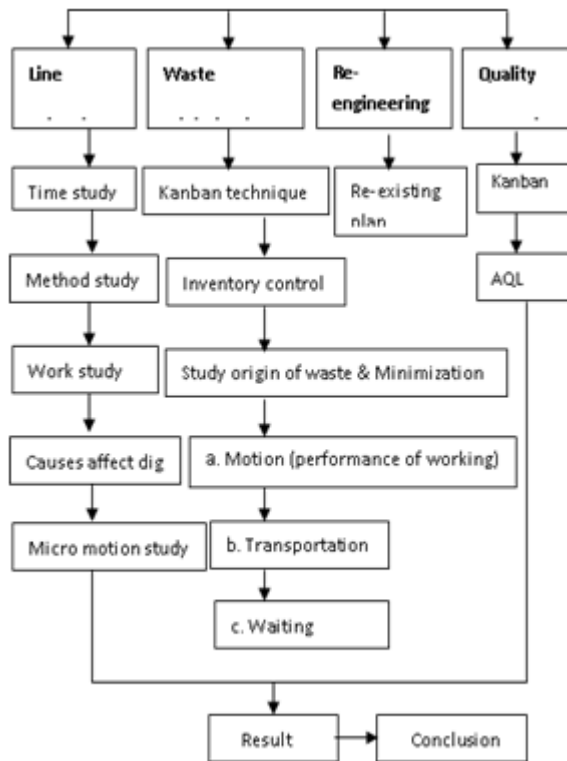
Following are some of the factors affecting the production of garment industry,

1. Machine break down

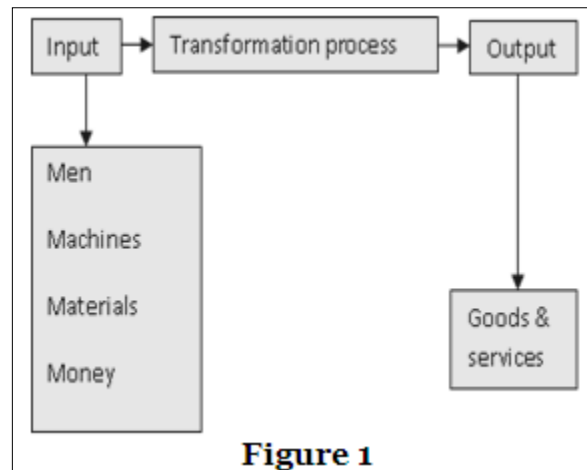
2. Imbalance line (WIP control)
3. Continuous feeding to the line
4. Quality problems
5. Individual operator performance level
6. Operator absenteeism

## MATERIAL AND METHODS

In this research study for enhancing the productivity and quality of garment industry the following steps are followed.



**Figure 2**



**Figure 1**

Above figure 2 shows the systematic planning to improve the quality and production of the garment industry. For Unit Production System it is required to balance the line properly. Improper line balance creates idle time or waiting time in the process. Which will bring down the total batch efficiency and end output will be lowest of the line operator who has lowest efficiency.

$$\text{Sewing Line Efficiency} = \frac{\text{SAM of Garment} \times \text{Number of Pieces produced}}{\text{Number of Operators} \times 60 \times 8} \times 100$$

Where,

**SAM**= standard allowed minute

**RESULTS AND DISCUSSION –**

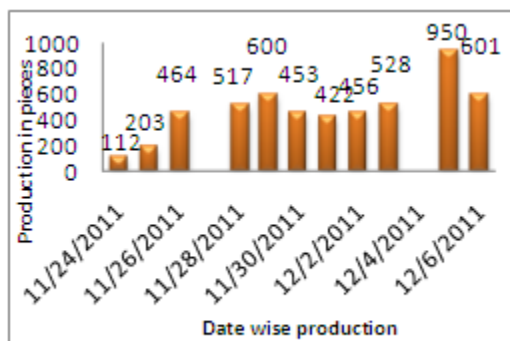
**1. Production and Efficiency –**

In this research study after following the above mentioned steps for improvement the study has been conducted for daily production reports before and after the implementation of the study as shown in the following table no1.

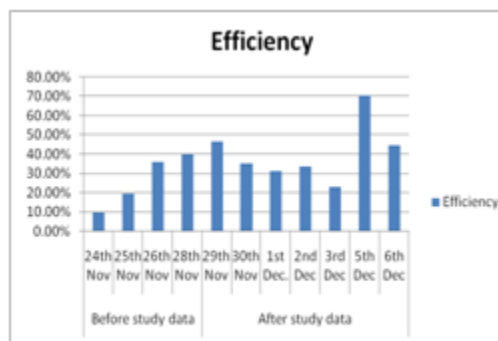
**Table 1: Daily production and efficiency of garment industry**

Date	No of operator	Total man power	Input material	Total no of pieces	Efficiency	Productivity		
						Operator	Material	Labour
<b>Before study data</b>								
24 <sup>th</sup> Nov	19	25	320	112	9.61%	5.89	0.35	4.48
25 <sup>th</sup> Nov	17	33	544	203	19.47%	11.94	0.37	6.15
26 <sup>th</sup> Nov	21	32	543	464	36.04%	22	0.85	14.53
28 <sup>th</sup> Nov	21	32	650	517	40.15%	24.61	0.79	16.15
<b>After study data</b>								
29 <sup>th</sup> Nov	21	33	577	600	46.60%	28.57	1.03	18.18
30 <sup>th</sup> Nov	21	25	514	453	35.18%	21.57	0.88	18.12
1 <sup>st</sup> Dec.	22	34	550	422	31.29%	19.18	0.76	12.41
2 <sup>nd</sup> Dec	22	34	510	456	33.81%	20.72	0.82	13.41
3 <sup>rd</sup> Dec	23	34	511	528	22.95%	37.44	1.03	15.52
5 <sup>th</sup> Dec	22	34	465	950	70.44%	43	2.04	27.94
6 <sup>th</sup> Dec	22	33	553	601	44.56%	27.31	1.08	18.21

Below figure 3 shows day wise production in pieces per shift, which is increasing except for the dates 1<sup>st</sup>, 2<sup>nd</sup> and 6<sup>th</sup> Dec this is due to very high rate of alteration%. Before the study the maximum production of this style is 517 pieces per shift which is found to be increased to 950 pieces per shift after the study. The same trend is found for the efficiency also so far before study the efficiency is 40.15% but after study the maximum efficiency reaches upto 70.44% by the proper alignment of man to machine & reduction of defects/day.



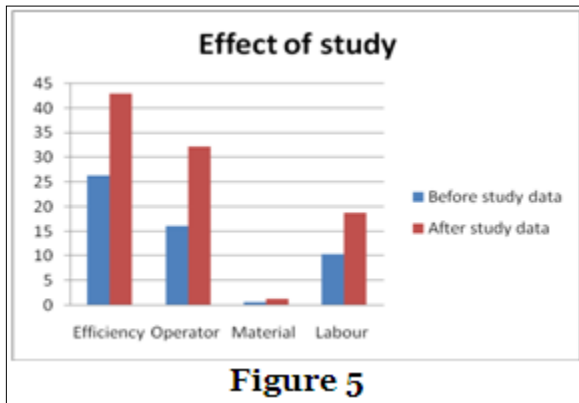
**Figure 3**



**Figure 4**

**Table 2: production after and before the study**

	Efficiency	Production		
		Operator	Material	Labour
<b>Before study data</b>	26.32	16.11	0.59	10.33
<b>After study data</b>	42.94	32.12	1.24	18.77



Above figure 5 and table 2 reveals that, after the planned arrangement in the garment industry the average efficiency of production is increased by 16% as that of the efficiency before the study. Statistical analysis shows that, the ‘P’ values for efficiency, operator production, material production and labour production before and after the study are 0.025625, 0.01215, 0.016388 and 0.012219 respectively reflecting that there is significant difference in before and after study results.

**2. Date wise defects % -**

In this research study the defected garments are calculated date wise before and after the study and are tabulated in the following table 3.

**Table 3: Garment defect %**

Date	Alteration		Rejection End line	Mending End line	Stain End line	Total Defect	Total Sewing	Total	% defect
	In line	End line							
<b>Before study result</b>									
24 <sup>th</sup> Nov	162	158		0	6	326	112	438	<b>74</b>
25 <sup>th</sup> Nov	173	131	0	0	13	317	160	477	<b>66.45</b>
26 <sup>th</sup> Nov	186	114	2	17	60	379	464	843	<b>44.95</b>
<b>After study result</b>									
28 <sup>th</sup> Nov	18	150	1	3	37	209	517	726	<b>28.78</b>
29 <sup>th</sup> Nov	30	104	11	4	20	169	600	769	<b>21.97</b>
30 <sup>th</sup> Nov	166	103	0	0	32	304	453	757	<b>40.15</b>
1 <sup>st</sup> Dec.	131	80	0	6	32	251	422	673	<b>37.29</b>
2 <sup>nd</sup> Dec	40	66	0	25	14	146	456	602	<b>24.25</b>
3 <sup>rd</sup> Dec	41	67	0	8	19	139	528	667	<b>20.83</b>
5 <sup>th</sup> Dec	28	72	4	9	16	129	950	1079	<b>11.95</b>
6 <sup>th</sup> Dec	60	84	3	14	12	173	601	774	<b>22.45</b>

Above figure 6 shows that, date wise percentage defects after the study are found to be decreased by the proper alignment of man to machine & reduction of defects/day.

## Conclusion

In this project for increasing productivity and quality in garment for lowering the costs, Cutting is done according to stitching line requirement. If stitching capacity per day become less then cutting for that particular order will be less for maintain the optimum WIP there should proper plan for cutting from production and cutting side.

It is also found that due to the proper planning in the garment industry the the average efficiency of garment industry is increased by 16% as that of the efficiency before the study. The Operator production, Material production and Labour production of the garment industry are also found to be increased because of proper planning of the resources during the manufacturing of garment.

By this research study it is confirmed that, the alterations, rejections, stain and mending percentage is reduced by 19.41%, 0.06%, 1.18% and 5.63% respectively after the study conducted in the garment industry which will reflect on improving the quality as well as productivity of the garment industry.

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